



Pall Mall
ESSENTIALS IN CLEANING

Our Vision

For customers to be aware that we provide the best possible value for money!
To have a reputation for knowledge, helpfulness and being easy to deal with.

Our Mission

To make sure we give the best service and quality that customers deserve, on time and every time, and all at a competitive price. To ensure that we create an environment that makes customers to want to continue to deal with us.

Our Values

- Treat everyone the way you would like to be treated
- Make a satisfied customer happen
- Make a great impression happen
- Be proactive rather than reactive
- Positivity rather than negativity
- Total honesty in all of our dealings with customers and suppliers
- Team spirit – working together to achieve success
- Value for money rather than anything for a sale
- Flexibility
- Responsibility and accountability – take ownership of each situation and complete it
- Our customers are at the heart of everything we do.